

If you are involved in an accident, or it is an emergency situation, call the Police department at 911.

Many times, citizens have questions such as:

- What is the speed limit on Main Street through downtown?
- Who can I talk to about getting a STOP sign on my corner?
- Who do I report a knocked down traffic sign to?
- Who changed the signal timing at West Broadway and 16th Street?
- When is my street going to be restriped?
- What are the traffic counts at a certain location?

The answer to all of these traffic question lies with the City Traffic Maintenance & Engineering Division.

Traffic Maintenance & Engineering is responsible for traffic matters throughout the City. These include traffic signing (STOP, YIELD, SPEED LIMIT, School zones, etc.), pavement markings, traffic signals (installation, maintenance and timing), and some of the street lighting.

The Traffic Supervisor can be reached at 328-4645. The Traffic Supervisor is responsible for administrative and Traffic Engineering decisions. Requests for new signing, signal changes, striping items, and new street lights should be directed to the Traffic Supervisor.

The Traffic Maintenance Division is located at 1901 2nd Ave. and may be reached at 328-4645. Traffic maintenance includes a signal repair shop, sign manufacturing shop, pavement marking operations area and parking meter maintenance. The Traffic Supervisor, responsible for overseeing the Traffic Maintenance Division of Public Works, also has an office in this building. Traffic Maintenance should be contacted directly to report a sign knockdown, signal problems, or parking meter problems.

We are here to address traffic safety issues throughout Council Bluffs. When you call or send us an e-mail, we know that your request or concern is important and we will provide you with a response as soon as possible. We will ask your name, address and phone number so that we can let you now how your request was handled. Often, we will be able to provide you with an answer immediately. If however, an item requires field review, permitting, and/or, field work, a response will need to wait until we can fully review the situation. Once your request or inquiry

has been addressed, you will receive a response from us, letting you know what we did to address your concern. In many instances, we can respond specifically as is requested; however, due to overall traffic safety and regulatory restrictions, the answer you get may not be what you requested. If you still have questions, we're always happy to discuss the matter further.